

## Adding emojis or colour to options in Dynamics 365

Something many of our clients often say to us, is can we add colour or emojis to CRM to make forms and grid views look more appealing / striking. The answer is 'YES', with simple updates to option sets (choices) within the customization area. An example below is adding emojis to the 'Account Rating' option set.

### COMPANY INFORMATION

Old/Alternative Names	---	Business Type
Account Rating	<input type="text" value="😊 Okay"/>	Business Detail
Annual Revenue	<div style="border: 1px solid #ccc; padding: 2px;">             --Select--              😊 Good              😊 Okay              😞 Not so good              😡 Bad           </div>	SIC Code
Employees		

In a grid view the options / choices would then be displayed like below.

### KMS Customer Financials ▾

	Account Name ↑ ▾	Owner ▾	Account Rating ▾
	████████████████████	Daniel Parkin	😊 Okay
	████████████████████	Paul Doerr	😊 Good
	████████████████████	Paul Doerr	😊 Good
	████████████████████	Jonas Dahlkvist	😊 Okay
	████████████████████	<a href="#">Jonas Dahlkvist</a>	😊 Good
	████████████████████	Daniel Parkin	😊 Okay

So how do we add these 'emojis' to CRM?

1. Browse to [make.powerapps.com](https://make.powerapps.com) or the classic customisation interface.
2. Now go to the option set or choice field you wish to alter.
3. In our example 'Account Rating'.

Search

Account Rating

Display name \*  
Account Rating

Name \*  
account\_accountratingcode

View more

Items (4)

- Good
- Okay
- Not so good
- Bad

[Add new item](#)

Display name	Name	Data type	Type
Account	accountid	Unique Identifier	Standard
Account Name <i>Primary Name Column</i>	name	Text	Managed
Account Number	accountnumber	Text	Managed
Account Rating	accountratingcode	Choice	Managed
Address 1	address1_composite	Multiline Text	Managed

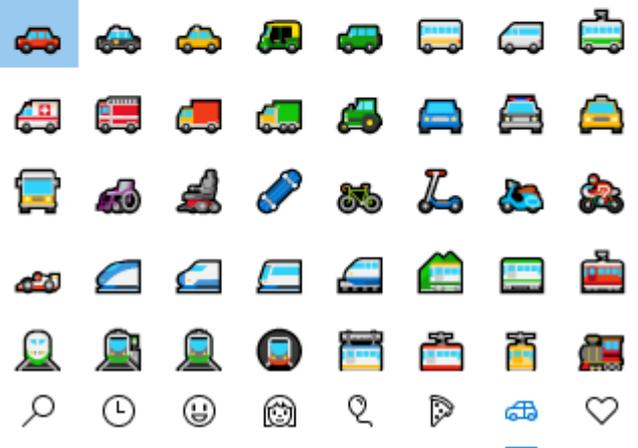
- Click on 'Add new item'.
- Now on your keyboard press the 'Windows key'  + 'semi-colon' (;).
- You will now be able to search and choose an emojis, we suggest you also add the text after emojis.

#### Items (5)

-  Good
-  Okay
-  Not so good
-  Bad

Emoji - Keep typing to find an emoji

😊 :-) Ω



Tip: Press  + period (.) to use emoji in any app

Items (5)

 Good	...
<hr/>	
 Okay	...
<hr/>	
 Not so good	...
<hr/>	
 Bad	...
<hr/>	
 Terrible	...
<hr/>	

7. Now click 'Done', then 'Save Table' and publish the changes.